

Press release
Syntegon Technology

Syntegon opens new OSD Customer Center, Waiblingen

- From development to production of oral solid dosage forms
- Six times more cleanroom capacity for customer projects in Waiblingen
- Test possibilities up to OEB level 5 (highest containment)
- Optimum customer service thanks to experienced team of pharmacists, chemists, engineers and process specialists

Waiblingen/Germany, November 18, 2020. After a one-year construction phase, Syntegon Technology inaugurated its new OSD Customer Center in Waiblingen, Germany, on November 16, 2020. The 600 square meter building includes everything customers from Syntegon need for the formulation, development and production of their oral solid dosage (OSD) forms – from cleanrooms and assembly areas to offices, meeting and training rooms. “With this infrastructure and our team of experts, we offer our customers exactly the innovative power they expect from a reliable and future-oriented partner,” says Dr. Thomas Brinz, head of the new OSD Customer Center.

In the new OSD Customer Center, Syntegon’s clients will meet with experts who take care of problem solving, as well as optimizing and developing their processes and providing seminars and training. Syntegon has increased the cleanroom capacity at its site in Waiblingen sixfold. From laboratory equipment to production scale machines, TPR tablet presses for mono and bilayer tablets as well as GKF capsule filling machines are available for all formats and products in different cleanroom classes – up to the highest containment level OEB5.

Bridging the gap between drug development and production

The new OSD Customer Center offers pharmaceutical developers and manufacturers an ideal location to test future formulations or existing products on real machines. “From the development of active ingredients or formulations to process optimization or machine operator training – we bridge the gap between all these disciplines,” says Brinz. Since Syntegon’s customers don’t just want to test their filling parameters on production equipment, “we also offer them the process analysis of active ingredients and formulations, as well as the diagnosis of existing processes. Especially for powders, we can now offer more comprehensive services,” as Brinz explains.

To develop optimum parameters, Syntegon uses the newly developed “Automated Process Development” (APD) tool, which is also suited for active ingredients or formulations that have not yet been approved. “Manual evaluations of process parameters can take days or even weeks,” Brinz explains. “The APD tool achieves not only faster, but also more precise results.” By determining the interactions between material, quality and process-critical parameters, the tool ensures an improved understanding of the process, which in turn has positive effects on the quality of the end product.

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Worldwide laboratory competence

The OSD Customer Center provides customers with a ten-strong core team of pharmacists, chemists, process specialists, engineers, trainers and service technicians. “Depending on the customer project, we can flexibly call in additional specialists from different areas,” says Brinz. “This way, we help our customers to design their capsule filling and tablet pressing processes much more efficiently, and to increase their overall plant effectiveness. In addition, we are now also able to expand our range of training courses and seminars.”

The OSD Customer Center in Waiblingen complements the range of specialized laboratories and customer centers at Syntegon. Waiblingen is the third facility for solid oral dosage forms next to Schopfheim in Germany and Hangzhou in China. In addition, five partner laboratories provide optimum advice to pharmaceutical developers and manufacturers around the world. “The OSD Customer Center in Waiblingen is the logical next step towards even stronger customer orientation and flexible services,” says Brinz.

Images:



The 600 square meter building includes everything customers from Syntegon need for the formulation, development and production of their oral solid dosage forms – from cleanrooms and assembly areas to offices, meeting and training rooms.



Apart from the GKF 720 HiProTect, the OSD Customer Center in Waiblingen offers many further machines to customers for all formats and products in different cleanroom classes – up to OEB5.

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About Syntegon Technology

Syntegon Technology is a leading global process and packaging technology provider. Formerly the packaging division of the Bosch Group, the company, headquartered in Waiblingen (Germany), has been offering complete solutions for the pharmaceutical and food industries for over 50 years. More than 6,100 employees at 30 locations in more than 15 countries generated a total revenue of 1.3 billion euros in 2019. The portfolio of intelligent and sustainable technologies includes stand-alone machines, as well as complete systems and services. Fields of application in the pharmaceutical industry are the production, processing, filling, inspection and packaging of liquid and solid pharmaceuticals (e.g. syringes and capsules). In the food industry, the portfolio includes process technology for confectionery as well as packaging solutions for dry foods (e.g. bars, bakery products and coffee), frozen foods and dairy products.

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